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<http://www.computerweekly.com/tip/ITIL-to-take-the-pain-out-of-change-management>

ITIL Study Guide - Scribd -

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<http://www.freeitiltraining.com/>

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ITIL Change Management Proper levels of pre and post Change communications with customers and users. THE OPEN GUIDE.

http://www.itlibrary.org/?page=Change_Management

ITIL Study Materials, ITIL Best Practice, ITIL Exam Preparation -

ITIL Study Materials, Change Management; Knowledge Management; Service Operation. ITIL Foundation Exam Study Guide Price: \$22.46.

<http://www.itilstudymaterial.com/>

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<http://store.theartofservice.com/itil-malc-qualification-managing-across-the-lifecycle-complete-certification-kit-study-guide-and-online-course-second-edition/>

ITIL Change Management - ServiceNow Wiki -

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http://wiki.servicenow.com/index.php?title=ITIL_Change_Management

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<http://www.slideshare.net/mzamzani/itil-v3-foundation-study-guide-service-transition>

ITIL 2011 Foundation Complete Certification Kit -

ITIL 2011 Foundation Complete Certification Kit - Fourth Edition: Study Guide eBook and Online Course. Service Asset & Configuration Management: Change Management:

<http://store.theartofservice.com/itil-foundation-complete-certification-kit-fourth-edition-study-guide-ebook-and-online-course/>

ITIL Courses - Online ITIL Foundation Training - -

Change Management and ITIL; Models, Terms, and Concepts; The ITIL Study Guide summarizes each course session, focusing on key ITIL concepts from each segment.

<http://www.itilprime.com/Public/ITILBootcamp.aspx>

Change Management: A Leadership Guide to Managing -

Dale Carnegie Training's Change Management Guide provides a process for managers to communicate organizational change This change management guide will give you

<http://www.dalecarnegie.com/ebook/change-management/>

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<https://quizlet.com/13054553/itil-2011-foundation-study-set-flash-cards/>

ITIL Basics: Beginners Guide to ITIL - -

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<http://blog.pluralsight.com/itil-basics>

Change Management | Project Management Institute -

Change management is not a separate role or function, This is why we launched Managing Change in Organizations: A Practice Guide, a complementary document to our

<http://www.pmi.org/Learning/change-management.aspx>

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<http://www.slideshare.net/mzamzani/itil-v3-foundation-study-guide-itil-core-concepts>

IT Service Management Foundations: ITIL Study -

IT Service Management Foundations: ITIL Study Guide [Christine Belaire Ron Pal Alex Hernandez] on Amazon.com. *FREE* shipping on qualifying offers.

<http://www.amazon.com/IT-Service-Management-Foundations-Study/dp/0977146901>

ITIL Guides - itSM Solutions -

IT Service Management (ITSM) The itSM Solutions ITIL training guide provides students with a comprehensive overview of the Disney ITIL Training Case Study

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Change Management | IT Process Wiki -

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http://wiki.en.it-processmaps.com/index.php/Change_Management

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<http://itlibrary.org/>

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